

Re: Alley Block , Needs Major Clean up goth smal...

Subject: Re: Alley Block , Needs Major Clean up goth small Trucks
From: "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>
Date: 5/28/20, 11:59 AM
To: Jamie Hwang <jamie.hwang@lacity.org>
CC: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Hi Jamie,

Added it to next week with a note but let me speak to a supervisor and see what the issue is, this should have been cleaned in recent weeks.

Much Appreciated,

Renée
C. Renée Shackelford

PWB Building--SRSSD-Community Services Group (CSG)
City Council Liaison for Council Districts 8, 9, 10, & 11
1149 S. Broadway, 5th Floor (Mail Stop 521)
213.485.3023 T / 213.485.2961 F /
Renee.Shackelford@lacity.org

"Service doesn't have to be big and grandiose to be meaningful and make a difference."

Cheryl A. Esplin



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On Thu, May 28, 2020 at 11:53 AM Jamie Hwang <jamie.hwang@lacity.org> wrote:

Good morning Renee,

We received another email stating that 846 S Catalina alleyway is still not being serviced. This is the alleyway we discussed before because it is more narrow than typically alleyways. What can we do to resolve this? This is the third week the constituent has contacted our office.

Thank you!

----- Forwarded message -----

From: **Nicholas Tana** <nicholastana@gmail.com>

Date: Wed, May 27, 2020 at 9:38 AM

Subject: Re: Alley Block , Needs Major Clean up goth small Trucks

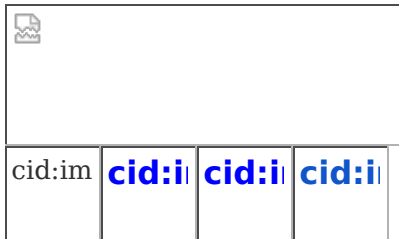
To: Jamie Hwang <jamie.hwang@lacity.org>

Hi Jamie,

The alley is still an issue. However, I did notice that this massive truck that comes to take our trash away did somehow manage to fit. I would think sanitation could fit then to clean up the mess, which now involves broken glass, too, where children play.

Regards,

Nicholas Tana | 323-301-6145



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On Mon, May 18, 2020 at 4:12 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:

Thank you for the photo. Working on resolving this asap will follow up.

On Mon, May 18, 2020, 4:09 PM Nicholas Tana <nicholastana@gmail.com> wrote:

Hi Jamie,

The items in our back alley never were picked up and now there are more in addition, including a few mattresses and bookshelves.

On Thu, May 7, 2020, 3:43 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:

Thank you for letting me know the app isn't working. I had issues with it last week but was not sure if it was an isolated occurrence. I have gone ahead and asked Sanitation to go out to this "narrow" alleyway.

Also, here is a regular newsletter we send out with Covid-19 resources and updates: <https://mailchi.mp/lacity/covid-240048>

Take care,
Jamie

On Thu, May 7, 2020 at 3:38 PM Nicholas Tana

<nicholastana@gmail.com> wrote:

My app was not working for some reason Jamie. I submitted several but they are not appearing in my open cases, sorry. Thanks for sending along!

On Thu, May 7, 2020, 3:15 PM Jamie Hwang

<jamie.hwang@lacity.org> wrote:

Hi, it is good to hear from you. I hope all is well with you and your loved ones as well.

Do you have the SR# if you were able to open a ticket? I'm going to send this over to Sanitation asap.

Thanks,
Jamie

On Thursday, May 7, 2020, Nicholas Tana

<nicholastana@gmail.com> wrote:

Hi Jamie,

Hope you and your team are staying safe. We can barely get through the alley now. I have uploaded pics. Unfortunately, my 311 app is not working despite attempts to submit these. I know in the past we needed those smaller trucks, too. There may be some homeless folks using some of this stuff on occasion but they are not always there and it's becoming a real nuisance. Please let me know what can be done as I notified police and they suggested we put in a service request.

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